

# FREIGHTLINER CUSTOMER SERVICE

## PURCHASE ORDER NUMBER FORMAT

**Aftermarket** Purchase Order numbers begin with the vendor code, followed by 1 to 3 padded spaces, an alpha character denoting Ship-To PDC location, 3 numerics and 2 alphas. Vendor codes vary from two to four characters.

**NOTE: ALPHA CHARACTER DENOTING PDC LOCATION WILL ALWAYS BE IN POSITION 6.**

**All Purchase Order Numbers Must Be Returned To Freightliner Customer Service In The Same Exact Format That We Send These Numbers To You.  
If You Have Any Questions Regarding PO Numbers, Please Contact:  
Sam Ing 503/745-8223.**

**EXAMPLES:**

1 SPACE SEPARATING VENDOR CODE AND PO #

↓  
ROKN\_H670BN  
↑     ↑  
Vendor PDC  
Code   Prefix

3 SPACES SEPARATING VENDOR CODE AND PO #

↓  
DN\_ \_ \_ B175YA  
↑     ↑  
Vendor PDC  
Code   Prefix

**NOTE: IF THERE ARE PADDED SPACES IN THE VENDOR CODE THEY ARE INCLUDED IN THE PO NUMBER.**

The PDC PO Prefix represents to what Parts Distribution Center the PO is expected to ship.

The following is a complete list of valid PDC PO Prefix:

LOCATION	SHIP-TO CODE	PDC PO PREFIX	PDC STREET ADDRESS
MEMPHIS	02A	B	FREIGHTLINER CUSTOMER SERVICE PDC – MEMPHIS 5745 CHALLENGE DR. MEMPHIS, TN 38115
CHICAGO	07A	H	FREIGHTLINER CUSTOMER SERVICE PDC – CHICAGO 804 MITTEL DRIVE WOOD DALE, IL 60191-1172
MEMPHIS ANNEX	19A	K	FREIGHTLINER CUSTOMER SERVICE PDC – MEMPHIS BLDG K 5625 CHALLENGE DRIVE MEMPHIS, TN 38115
ATLANTA	20A	M	FREIGHTLINER CUSTOMER SERVICE PDC – ATLANTA 3025 EVERGREEN DRIVE BUILDING 100 DULUTH, GA 30096
BRIDGEPORT	24A	S	FREIGHTLINER CUSTOMER SERVICE PDC – BRIDGEPORT 2078 CENTER SQUARE ROAD LOGAN TOWNSHIP, NJ 08085
RENO	43A	R	FREIGHTLINER CUSTOMER SERVICE PDC – RENO 14444 LEAR BLVD RENO, NV 89506-2606
MISSISSAUGA	27A	T	FREIGHTLINER CUSTOMER SERVICE PDC – MISSISSAUGA 6701 FINANCIAL DR. SUITE 300 MISSISSAUGA, ONTARIO L5N 7J7
CALGARY	52A	I	FREIGHTLINER CUSTOMER SERVICE PDC – CALGARY 4901-64 <sup>TH</sup> AVENUE S.E. CALGARY, ALBERTA T2C-4V4